

## KEYKatcher Pro Software – Download Version

Thank you for purchasing KEYKatcher Pro!

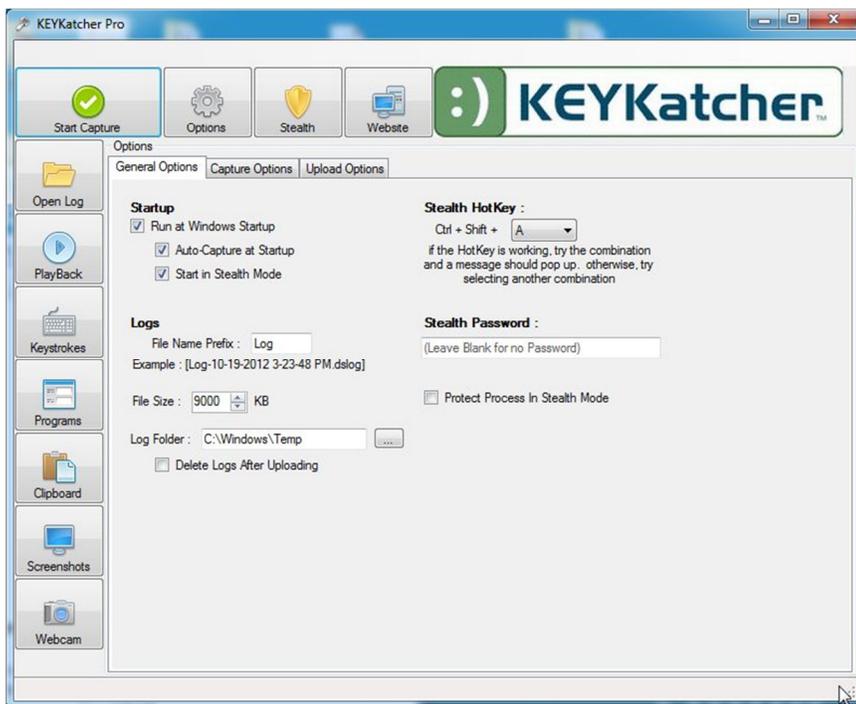
KEYKatcher Pro was created so that you can monitor how your own computer is being used. It is generally illegal to install it on any computer that you do not own. Check your local laws to understand all restrictions that may apply. Installation of this software constitutes agreement with the User Agreement at the end of this document. If you don't agree with the User Agreement, do not install the software.

## Getting Started

Following these directions will be easier if you print them out on paper.

The file you download is in zipped (.zip) format. Double click the file and save the two files wherever you would like. (Be sure to remember where you save the files!) C:\Windows\KKP is a good option. Double-click the KKP file to start the software.

This is what you will see:

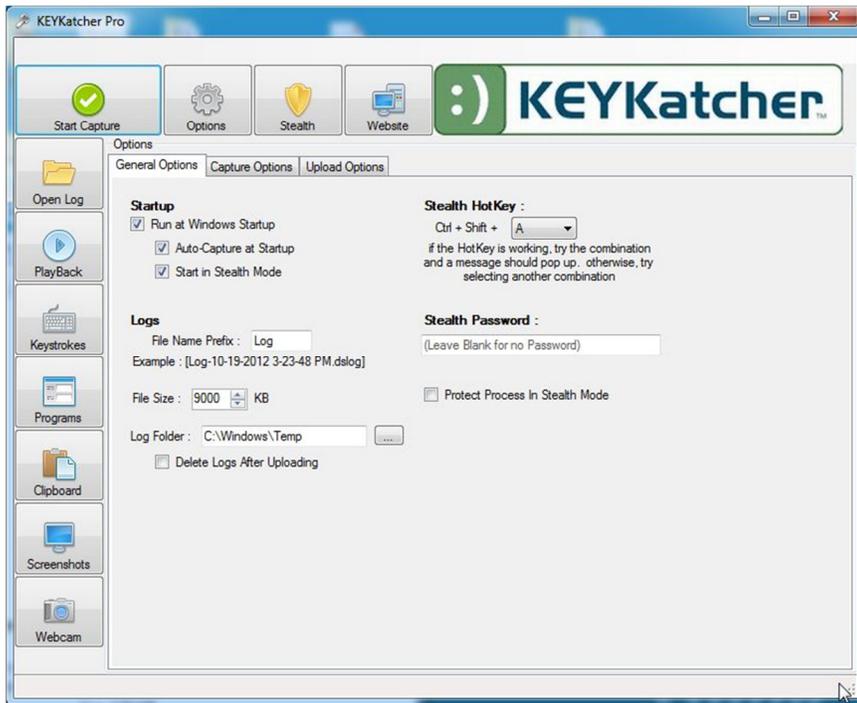


At the top are the main control options:



As you might expect, you click the Start Capture button to begin monitoring the computer. **Before you start it**, let's set some of the basic options:

Click the “Options” button and you will see this:



## General Options Tab

### Startup

**Run at Windows Startup:** Selecting this box will cause the software to automatically start anytime that Windows is started. Most people want this selected.

**Auto-Capture at Startup:** Selecting this box will cause the software to begin recording as soon as the software is started. Most people want this selected.

**Start in Stealth Mode:** Selecting this box will cause the software to immediately go into stealth mode. Most people want this selected.

### Logs

**File Name Prefix:** This can be set to whatever name you want the saved file logs to start with. Default is Log. After this prefix, the filename will include the Date, Time and the suffix .dslog. i.e.: “log-10-19-2012 3-23-48PM.dslog”

**File Size:** The computer will generate a new file log every time the current log reaches this size. Most people like a fairly large file size, such as 9000KB. If you have an old or slow computer, select a smaller file size. Log files will fill up much faster if you have Screen Capture and/or Webcam Capture enabled (We’ll select these options next)

**Log Folder:** Select the directory you want to save the log files to. C:\Windows\Temp is a good option for most people. Remember this, because you will need to navigate here to view the recorded data later!

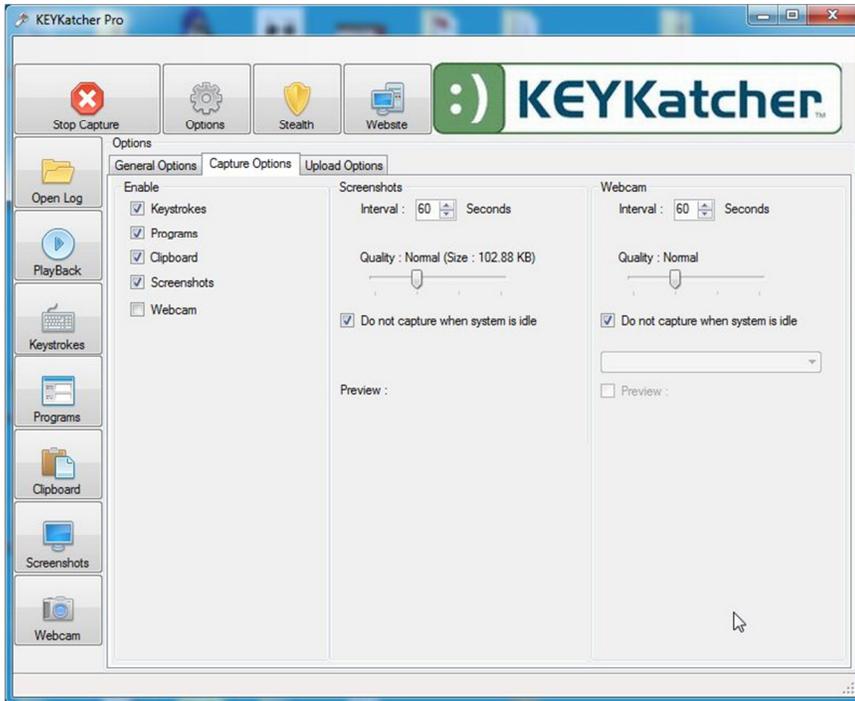
**Delete Files After Uploading:** This will only take effect if you choose to have the files sent to an email address or to an FTP server. When selected, the old log file is deleted after it reaches the File Size that you selected and the file has been sent.

**Stealth Hot Key:** This sets the key combination you want to use to bring the program out of stealth mode. If you forget this combination, you won’t be able to access the program! Ctrl+Shift+A is a good option. Select “A” from the drop-down box, then press the Ctrl key, the Shift key and the “A” key all at the same time. You should see a pop-up box telling you the combination works. If you don’t see the pop-up box, select another option and try again.

**Stealth Password:** Setting a password here will prevent someone else from accessing the program if they happen to hit the right key combination. Warning: If you set this and forget the password, you won't be able to access the program either!

**Protect Process in Stealth Mode:** Selecting this checkbox will prevent someone from closing the KKP service from Windows Task Manager. If the computer users know you have the software installed, setting a password and selecting this box will prevent them from disabling the software.

Click the "Capture Options" Tab and you will see:



#### Enable:

**Keystrokes** – Capture everything that is typed on the keyboard

**Programs** – Record the names of every program that is run on the computer

**Clipboard** – Record everything that is "copied" to Windows Clipboard

**Screenshots** – Capture periodic "pictures" of the Windows desktop

**Webcam** – Capture periodic "pictures" of whatever the webcam is viewing (if you have a webcam)

#### Screenshots:

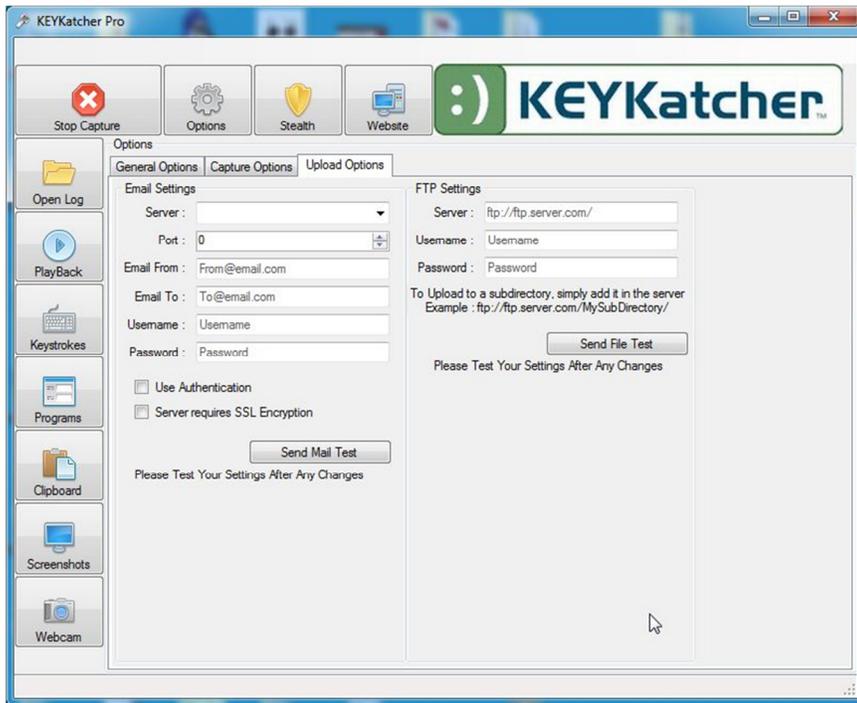
**Interval** – Set how often a screenshot is captured. This can add-up quickly. Set to 600 seconds to start.

**Quality** – Set how much detail to capture in each screen shot. Set to low-quality to start.

**Do not capture when system is idle** – this prevents capturing hundreds of images of the same thing when the computer is idle! You almost certainly want this selected.

**Webcam** – Same basic settings as Screenshots.

Click the Upload Options tab and you will see:



This is a somewhat “advanced” setting for people who want to send a copy of the log to an email address or upload it to a FTP server. In order to use it, you need to know how to set up an email or FTP account. If you know how to do these things, it is pretty self-explanatory. If you don’t, it is beyond the scope of this manual to explain all of the possible variations.

Now that you have the basic settings set, it is time to run the program and record some computer activity.

Click the Start Capture Button:



If you have also set up and tested a Stealth Hot Key (See above) you can also click the Stealth Button:



The program will disappear! Go ahead and use the computer for 30 minutes or so in order to have something to see when we look at the log file.

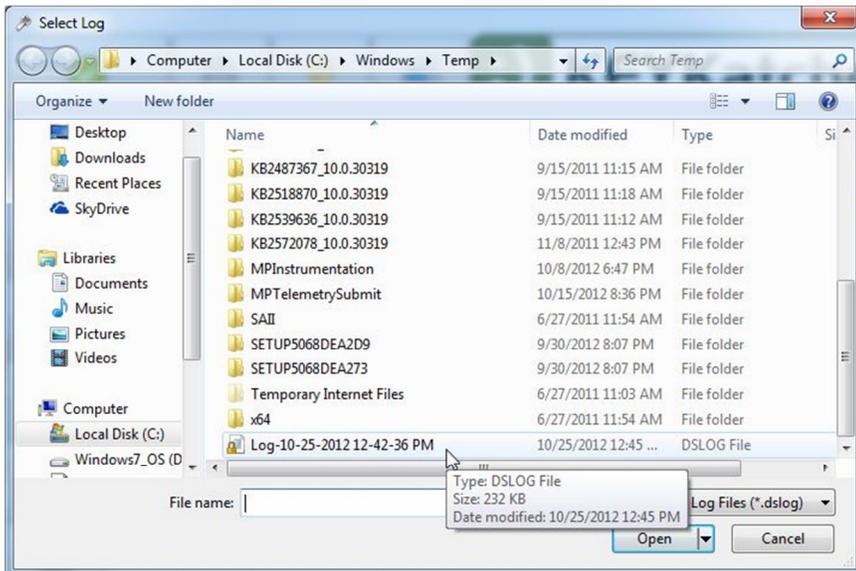
Press the Stealth Hot Key combination (Ctrl+Shift+A if you followed our advice) and the program will reappear:



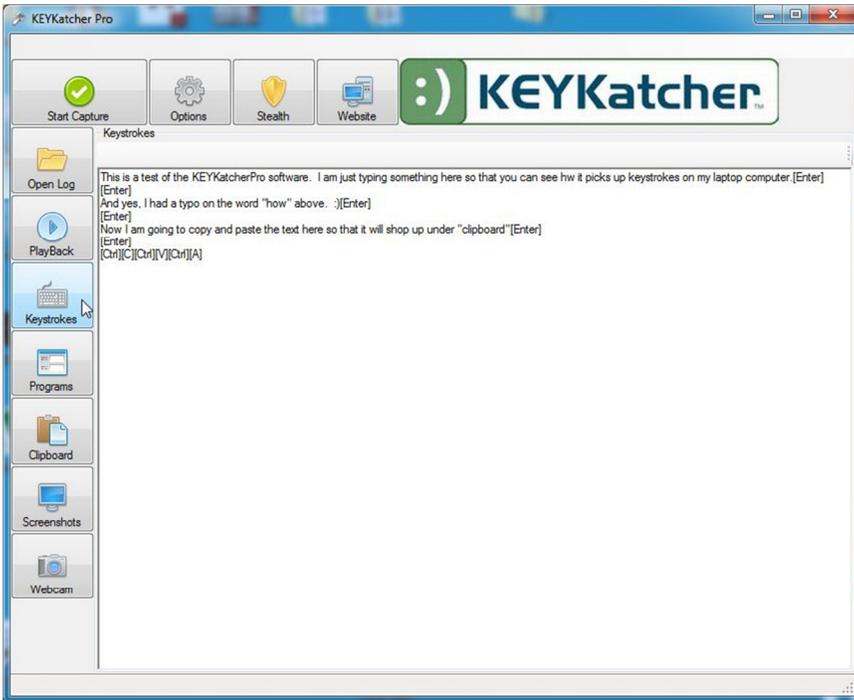
Click the Open Log button:



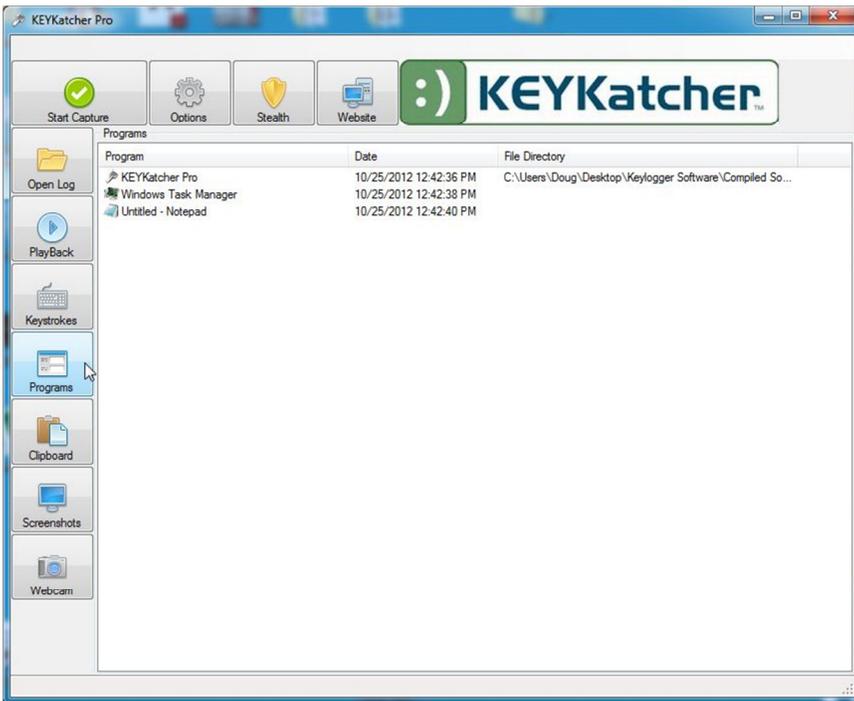
Navigate to the folder you chose to save the log files to (C:\Windows\Temp is the default) and select the logfile:



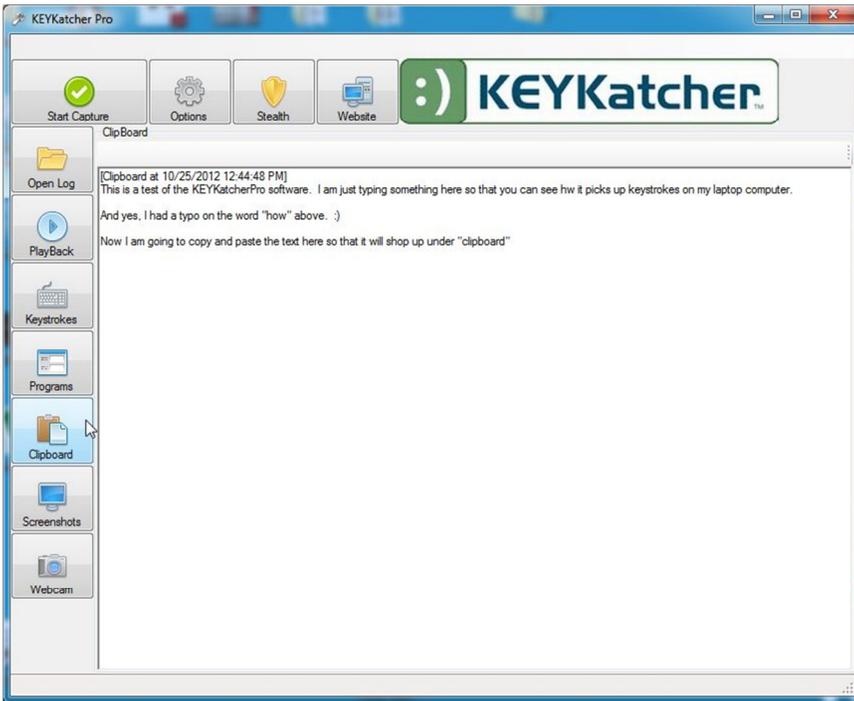
Now click the Keystrokes button to view everything that has been typed on the keyboard:  
(Your screens will look different than our example screens because you will be seeing what was recorded on your own computer)



Click the Programs button to see all the programs that have been running since you started recording:



Click the Clipboard button to see anything that has been copied to the Windows Clipboard:



Click the Screenshots button and then select from any saved screenshot images:



If you have a webcam and have used it while recording, you can select the recorded images in the same way. (not shown)

Thank you for purchasing KEYKatcher Pro Software. If you experience problems or have questions, please email: [KKP@KeyKatcher.com](mailto:KKP@KeyKatcher.com) for prompt, assistance.

~~ USER AGREEMENT ~~

**USE AGREEMENT:** This Agreement is between Lakeshore Technology Services, LLC (LTS) and you, the user or installer of the KEYKatcher Pro Software (the "Software"). Your installation or use of the Software indicates your consent to all of the terms of this Agreement. If you do not agree to any term of this Agreement, do not install the Software. Return the product with the plastic shell unopened to the place of purchase for a full refund.

**PERMISSIBLE USES:** The Software was designed and is to be used solely for parents to monitor what their children are doing on the computer and for businesses to monitor what their employees are doing on the computer (the "Permissible Uses").

**IMPERMISSIBLE USES:** The Software may not be used to violate the privacy rights of others, or to access or intercept electronic communications in violation of wiretap statutes, or to violate company regulations ("Impermissible Uses"). Impermissible Uses include, but are not limited to the following acts: retrieval of credit card information, passwords, personal and/or medical information, confidential and/or proprietary information, or trade secrets. Privacy and wiretapping laws change from time to time and vary from state to state. It is your responsibility to ensure that you are in compliance with federal, state, and local laws.

**MUST POST NOTICE of MONITORING:** If anyone other than you will be using the computer on which the Software is installed, you agree to post a notice visible to each user of the computer to the effect that (i) activities on this system may be monitored and recorded and (ii) that anyone using this system expressly consents to such monitoring and is advised that if such monitoring reveals possible evidence of unauthorized or criminal activity, such evidence may be provided to company or law enforcement officials.

**SERIAL NUMBER FOR INVESTIGATING ILLEGAL ACTS:** A unique serial number may be electronically stored in the Software to aid company and law enforcement officials in the investigation of any unauthorized or illegal acts that may be committed with the Software. You agree to permit LTC to assist these officials by providing serial number and sales information and to download the data from the Software, as necessary in the course of the investigation. LTC may request the assistance of its distributors and customers in providing information relating to the Software(s), and you agree to cooperate with such requests.

**LICENSE:** The Software contains software instructions (the "Program") on the internal microcontroller. The Software and Program are protected by copyright and other intellectual property laws. LTC hereby grants you the right to: a) use the Program for the Permissible Uses in the United States for as long as you own the Software. b) view, copy, print and distribute copies of the output provided by the Software provided: (1) the output is used for informational purposes only; and (2) any electronic or hardcopy of the output (or portion thereof) includes the following notice: Program and format of the output provided thereby are provided under license from LTC. All Rights Reserved. c) This license is limited to the rights above. Therefore, you are expressly prohibited from taking any other action with the Software, including but not limited to: (1) modifying, reverse engineering, de-compiling or disassembling the Software or the Program; (2) make any attempts to defeat the code protection which is in place on the internal microcontroller; (3) make any attempts to read or copy the Program; (4) attempt to cut open the casing around the Software; (5) sell, rent, lease, lend, or sublicense the Software or otherwise trans-fer your rights to another, unless the recipient agrees to the terms of the Agreement.

**LIMITED WARRANTY:** LTC warrants that the Software, if provided by LTC, is free from defects in materials and workmanship and for one year from the date of original purchase of the Software, provided the Software was not subject to accident, abuse, or improper use. THIS IS A LIMITED WARRANTY AND ALL OTHER WARRANTIES ARE EXPRESSLY DISCLAIMED, INCLUDING BUT NOT LIMITED TO WARRANTIES OF NON-INFRINGEMENT OR IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. KEYKATCHER'S SOLE LIABILITY FOR ANY BREACH OF THIS WARRANTY SHALL BE, IN LTS'S SOLE DISCRETION, TO REPLACE YOUR SOFTWARE. LTS will honor this warranty only if you inform LTS of your problem with the Software in writing during the applicable warranty period including evidence of the date the Software was originally purchased. This warranty is void if you violate the terms of this Agreement. To invoke the warranty, request technical support from keykatcher.com. Send the completed Return Authorization, the defective Software, and a copy of the purchase receipt or other evidence of the purchase date, prepaid, to: KEYKatcher, 131 W. 18<sup>th</sup> St. Holland, MI 49423. Include your name, address, and telephone number. LTS will repair or replace the Software and return it to you at its expense.

**INDEMNIFICATION:** You agree to defend, indemnify, save and hold LTS harmless from any and all claims, demands, liabilities, costs or expenses including direct, indirect, incidental or consequential damages and reasonable attorney's fees arising from use or installation of the Software, including claims of statutory violations, violation of right to privacy, [S5] loss of business, or loss of profit.

**LIMITATION OF LIABILITY:** UNDER NO CIRCUMSTANCES AND UNDER NO LEGAL THEORY, WHETHER TORT, CONTRACT, OR OTHERWISE, SHALL LTS OR ITS SUPPLIERS OR RESELLERS BE LIABLE TO YOU OR ANY OTHER PERSON FOR ANY INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY CHARACTER INCLUDING, WITHOUT LIMITATION, DAMAGES FOR VIOLATION OF THE RIGHT TO PRIVACY, VIOLATION OF WIRETAPPING STATUTES, LOSS OF GOODWILL, WORK STOPPAGE, COMPUTER FAILURE OR MALFUNCTION, OR ANY AND ALL OTHER DAMAGES OR LOSSES ARISING FROM USE OR INSTALLATION OF THE SOFTWARE. THE TOTAL LIABILITY OF KEYKatcher IS THE PURCHASE PRICE OF THE SOFTWARE, EVEN IF LTS SHALL HAVE BEEN INFORMED OF THE POSSIBILITY OF SUCH DAMAGES, OR FOR ANY CLAIM BY ANY THIRD PARTY.

**EXPORT CONTROLS:** You must adhere to export laws regarding the export of software using encryption functionality, which change from time-to-time. At minimum, you may not export or re-export the Software (i) into (or to a national or resident of) Cuba, Iraq, Libya, Sudan, North Korea, Iran, Syria or any other country to which the U.S. has embargoed goods; or (ii) to anyone on the U.S. Treasury Department's list of Specially Designated Nationals, the U.S. Commerce Department's Table of Denial Orders, or any other person or entity denied export activity by the United States Government.

**GOVERNING LAW:** This Agreement shall be governed in all respects by the laws of the United States and the State of Michigan, except for conflict of laws provisions. The parties agree that for any dispute, controversy or claim arising out of or in connection with this Agreement, venue and personal jurisdiction shall be in the federal or state court with competent jurisdiction located in Ottawa County, Michigan.

**SEVERABILITY:** The provisions of this Agreement will be deemed severable, and the invalidity or unenforceability of any provision will not affect the validity or enforceability of another provision hereof.

**ENTIRE AGREEMENT:** This Agreement constitutes the entire agreement and understanding between the parties and may be amended only by a writing executed by both parties.

All Materials are the property of Lakeshore Technology Services, LLC.  
Copyright 2013 Lakeshore Technology Services, LLC. All Rights Reserved.

~~ END OF USER AGREEMENT ~~